



WARRANTY CLAIM FORM

PLEASE FILL IN THIS FORM, SIGN AND SEND IT TO OUR DISTRIBUTION OFFICE WITH INVOICE ATTACHED

GERBING BELGIUM

VLAMSTRAAT 5.1
9450 DENDERHOUTEM

be@gerbing.eu
www.gerbing.eu

TERMS

The following Warranty Terms apply to Gerbing Heated Clothing Products purchased within Belgium:

Internal Heating Wire - Lifetime.

Manufacturing Faults - 1 Year

Temperature Controllers,
Connector Plugs & Accessories
- 3 Years.

Batteries & Chargers - 90 Days

Accidental Damage – Not Covered

Wear & Tear – Not Covered

PLEASE ENSURE ALL SOCKS, JACKETS AND TROUSERS ARE CLEANED BEFORE INSPECTION. FAILURE TO DO SO MAY RESULT IN YOUR ITEM BEING RETURNED UNCHECKED.

NAME.....

ADDRESS:.....

EMAIL.....

TEL.....

TYPE AND SIZE OF GLOVE OR GARMENT

(IF SENDING GLOVES, PLEASE RETURN BOTH GLOVES).....

DATE OF PURCHASE/...../.....

PURCHASED FROM (STORE).....

FAULT (PLEASE WRITE A FULL DESCRIPTION OF PROBLEM. USE REVERSE OF FORM IF NECESSARY)
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*** OUR WARRANTY TERMS APPLY ONLY TO THE ORIGINAL FIRST PURCHASER AND ONLY IF ACQUIRED FROM AN OFFICIAL BELGIUM GERBING AUTHORISED DEALER. PLEASE CONTACT YOUR SUPPLIER FOR INSTRUCTIONS IF PURCHASED OUTSIDE BE. IT IS COMPULSORY THAT A COPY OF THE ORIGINAL RECEIPT OR PROOF OF PURCHASE ACCOMPANIES THIS CLAIM FORM. FAILURE TO PROVIDE THIS WILL VOID THE WARRANTY AND WILL RESULT IN THE GARMENT BEING RETURNED. WHILST WE ENDEAVOUR TO TURN AROUND ALL RETURNS WITHIN ONE WORKING WEEK, PLEASE ALLOW 5-6 WEEKS FOR REPAIR OR REPLACEMENT. IN CIRCUMSTANCES WHERE AN ITEM HAS BEEN DISCONTINUED OR IS OUT OF STOCK, GERBING HEATED CLOTHING RESERVE THE RIGHT TO SUPPLY AN ALTERNATIVE REPLACEMENT. **THE CLIENT WILL BE CHARGED FOR THE TRANSPORTATION COST WHEN PRODUCTS WERE NOT DETECTED OF A MALFUNCTION.**

By signing this form, you confirm that you have read and acknowledged the above terms.

Signed.....

Date.....